



By **MONSTER®**

## Just Hook it Up® Lifetime Warranty

We have designed and engineered this Just Hook It Up® product to give you a lifetime of enjoyment. However, should something go wrong with your product, we want to make sure that we take care of you. Therefore, we offer a Limited Lifetime Replacement Warranty for as long as you own this product.

### LIMITED LIFETIME REPLACEMENT WARRANTY FOR AS LONG AS YOU (THE FIRST PURCHASER) OWNS THIS JUST HOOK IT UP® PRODUCT

#### What does this warranty cover?

This warranty covers any defects in materials or workmanship in the new product that you have purchased from an authorized Just Hook It Up®/Arisit Pty Limited dealer and that comes with this warranty statement. Subject to the following terms, Arisit Pty Limited will repair or replace any part of any eligible Arisit product that is defective within the warranty period indicated in the table below or refund you the cost of the replacement. The benefits to a consumer given by this warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

1. To claim the benefit of this warranty you must:
  - (a) be the original purchaser of a genuine Arisit product (this warranty is not transferable);
  - (b) produce and provide the proof of your purchase and any other relevant details
2. This warranty is limited to defects that arise in the course of normal domestic installation and use
3. This warranty excludes:
  - (a) defects arising from misuse, accident, neglect, improper care, fluctuation in electrical current, incorrect or failed software upgrade, damage or malfunction from incorrect assembly or installation, defects from alteration or modification, unauthorised service or repair; and
  - (b) claims made later than 21 days after the defect first appears.
4. In making a claim under this warranty, you agree that if, following receipt of your claim under this warranty, Arisit or its authorised service centre determine that your claim in respect of a product is invalid or you have provided false, inaccurate or misleading information with your claim, Arisit or its authorised service centre may charge you for any labour, parts or transport costs incurred.

#### How long does this coverage last?

This warranty lasts as long as you (the first purchaser) own your Just Hook It Up® product. Coverage terminates if you sell or otherwise transfer it.

#### What will Just Hook it Up® do in the case of a warranty claim?

We will resolve the problem by mailing you a replacement for any defective or malfunctioning product at no charge.

#### What does this warranty not cover?

This warranty does not cover any problem that is caused by abuse, misuse or normal wear and tear, malfunctions caused by other equipment or an act of God (such as lightning or a flood), or costs of removal, return or re-installation. ALSO CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE NOT RECOVERABLE UNDER THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

#### How do you get a replacement?

To request warranty service, contact Arisit Pty Limited at 1300 762 219 for Australia and 9302 0077 for New Zealand. We may ask you to complete a claim form and send the product to us postage prepaid by you with a Return Authorisation (RA) number on the outside of the package or envelope. We will inspect your product and may contact you to give you the results of our inspection or we may simply just mail a replacement product within thirty days. There is no charge for inspection.

#### Notice to Australian Consumers

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

#### Notice to New Zealand Consumers

Our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This warranty should not be construed as any attempt to contract out of or exclude any or the guarantees available to any consumers under this Act provided that you agree that the provisions of the Consumer Guarantees Act 1993 will not apply if you are acquiring the goods for the purpose of a business.

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